

A Comparison of Detailed Vendor Responses to the
Department of Mental Health CA BH-EHR Functional Requirements Survey

Infrastructure - 96 Requirements:

Includes hardware and software with basic level of security and systems ready to deploy software. Interoperable EHRs require a structure for sharing information—a secure network.

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F-35	35.001	The system shall be able to audit the date / time and user of each instance when a client's health information is printed by the system.	Does not include screen print and other functions that are external to the programmed functionality of the EHR system.	E	E	M	E	M	E	E	E	E	NA	E	E	M	E	E	E	E	E	E	C	P	E	E
F-35	35.002	The system shall provide a means to document a client's dispute with their health information currently in the system.	Clients review of their health information may be through on-screen viewing or by printing of their health information. This requirement does not require the client shall document their dispute directly into the system. Methods to document their dispute include direct text entry, scanned copying of client comments, or any other authorized method.	E	E	E	E	E	E	E	NA	E	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
F-35	35.003	The system shall be able to identify all users who have accessed an individual's health information over a given time period, including date and time of access.	Specific items / sections of information accessed shall be identified, with appropriate audit trail.	M	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	3	E	E
F-35	35.004	The system shall be able to identify certain information as confidential and only make that accessible by appropriately authorized users.	This may be implemented by having a "confidential" section of the client's health information.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	C	M	E	E
F-35	35.005	The system shall be able to prevent specified user(s) from accessing some or all of a designated client's health information.	An example would be preventing access to a VIP or staff member's health information. When access is restricted, the system shall provide a means for appropriately authorized users to "break the glass" for emergency situations. Such overrides shall be audited.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	C	M	E	E

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F-36	36.001	The system shall be able to retain and retrieve client health information until purged, deleted, archived or otherwise deliberately removed.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-36	36.002	The system shall provide a method for archiving client health information, and all supporting electronic files (including application software files).	Archiving is used to mean information stored in a retrievable fashion without defining where or how it is stored.	M	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	M	E	M	E	E	E
F-36	36.003	The system shall be able to retrieve information that has been archived.	Retrieval does not imply restoration to current version of the software.	M	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	M	E	M	E	E	E
F-36	36.005	The system shall be able to retain imported client health information, as originally received (unaltered, inclusive of the method in which they were received.	Implies retention for the legally prescribed time frames.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-36	36.006	The system shall be able to retrieve information in a manner conducive to recreating the context in which the information was obtained.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	M	E	E	E	E	E

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F-36	36.007	The system shall be able to store and retrieve all the elements included in a legal health (medical) record.		E	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
F-36	36.008	The system shall provide for oversight, review and confirmation of record(s) destruction prior to destroying specific EHR data / records.		M	NA	M	E	E	E	NA	E	E	NA	E	NA	E	E	E	E	E	NA	M	C	E	E	E
F-36	36.009	The system shall be able to destroy EHR data / records so that all traces are unrecoverable.		M	NA	M	E	E	E	NA	E	E	NA	E	NA	E	M	E	E	M	NA	M	E	E	E	E
F-37	37.001	The system shall be able to log exported client health information in an auditable form.		M	E	M	NA	M	E	E	P	P	NA	E	E	E	E	E	E	E	M	M	E	P	E	E
F-37	37.002	The system shall be able to log the receipt of client health information in an auditable form.		E	E	M	E	E	E	E	E	P	NA	E	E	E	E	E	E	E	M	M	E	P	E	E
F-37	37.004	The system shall allow administration, over which system components will have audit controls in place and what types of audit trails are utilized.	Examples of audit trails include: tracking record additions, edits, and deletions, record access, etc.	M	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	M	E	3	E	E

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F-38	38.001	The system shall be able to export client related health information from the system.	Examples of client related health information include: Performance measurements, chronic disease data, etc.	E	E	E	E	E	E	E	P	E	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
F-38	38.002	The system shall be able to import client related health information into the system		M	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-38	38.003	The system shall allow removal of discrete client identifiers.	De-identification is necessary for research purposes, e.g., to identify patterns of disease. External applications can be used to meet this criterion.	E	M	NA	E	E	E	E	P	P	NA	E	E	3	E	E	3	3	M	M	C	E	E	E
F-38	38.004	The system shall be able to specify the intended destination of the extracted information.	The user may indicate to whom they are sending results. The lack of control of information once it leaves the practice is acknowledged.	M	NA	C	E	E	E	E	E	P	NA	E	NA	E	E	E	E	E	M	M	C	P	E	E
F-39	39.001	The system shall allow multiple users to interact concurrently with the EHR application.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-39	39.002	The system shall allow concurrent users to simultaneously view the same client health information or EHR related information.	Examples of other EHR related information includes: clinical, administrative, or financial reports / analyses and documentation templates.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-39	39.004	The system shall provide protection to maintain the integrity of client health information during concurrent access.	Implies protection against simultaneous record update attempts with resultant loss of data	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	M	E	E	E	E	E

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F-39	39.005	The system shall trigger alerts to simultaneous users of each other's presence in the same data record.		M	E	M	NA	NA	E	E	NA	E	NA	E	E	E	E	E	E	E	M	M	E	E	E	E
F-43	43.013	The system shall support the downloading, uploading and secure connection for mobile workforce and remote users.		E	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-43	43.038	The system shall be scalable to meet current and future user access and data storage needs.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-43	43.039	The system shall incorporate a consistent user interface (UI) for manual and imported data entry.	Implies the UI design should be independent of the proposed hardware configuration.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-43	43.04	The system shall support a variety of data input methods.	Examples of data input include: Voice recognition, Voice dictation, Touch screen, Light pen, Mouse, Keyboard, Electronic tablet, Scanning, Audio files, Optical character recognition, electronic receipt of information (e.g., remote data entry, data file or record uploads, Etc.), "Cut and Paste" or "Copy and Paste", Etc. Implies support for compliance with Americans with Disabilities Act (ADA) requirements.	E	E	E	E	E	E	E	NA	E	NA	E	E	M	E	E	E	E	E	E	E	E	E	E
F-43	43.041	The system shall support remote system monitoring technology.		E	E	M	E	E	E	E	E	E	NA	E	NA	E	E	E	E	E	E	E	E	E	E	E

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F-43	43.042	The system shall incorporate extensive, secure capabilities that link staff from remote locations to the central site.	Staff is general in nature and includes office support and administrative related staff as well as medical service providers.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-43	43.048	The system shall support and implement redundancy / fault tolerance for 100% system availability.		E	E	M	E	E	E	E	E	E	NA	E	NA	E	E	E	E	E	E	E	C	E	E	E
F-43	43.049	The system shall support secure Web-based system access.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
F-43	43.05	The system shall manage both structured and unstructured health record information during manual and electronic, retrieval, update, reporting, and tracking processes.	Management of actions involving complete or partial records is included.	E	E	E	E	E	E	E	P	E	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
F-43	43.051	The system shall support efficient linkage of all associations between structured and unstructured health record information.	Includes structured to structured, unstructured to unstructured, and structured to unstructured data associations.	E	E	M	E	E	E	E	P	E	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
S-01	1.001	The system shall provide support for assigning users role-based system access.	Examples of support include: Assigning access by User identity, User role, User work assignment, Group work assignments, Client's health condition, and Work Context such as time of day or user / client location(s), etc.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	P	E	E

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S-01	1.002	The system shall provide the ability for authorized system administrators to add / delete users and assign, modify, or delete related system access restrictions or privileges.	Implies users are human beings or software applications.	E	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-01	1.004	The system shall maintain a history of system users.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	M	E	E	E	E	E
S-01	1.018	The system shall provide the ability to define user access to the application's functions.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-01	1.019	The system shall require user login passwords be changed regularly.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-01	1.02	The system shall provide timely support for user password updates.	Examples of timely support include: 1) Automatic notifications to users upon successful access to the application that the current password is due to expire. 2) System Administrator sets how many days prior to password expiration a user will receive related notification.	E	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-01	1.022	The system shall require valid and secure user login passwords structured.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-01	1.023	The system shall provide the ability to automatically log users out of the system after a period of inactivity.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E

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S-01	1.024	The system shall comply with client confidentiality and privacy.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-01	1.026	The system shall allow a user to mark a client's specific health information as blinded, prohibiting access to other users.		M	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	C	M	E	E
S-01	1.027	The system shall support access to blinded information to a treating healthcare service provider, when the blinded information is necessary for managing an emergency condition.	Note: This is commonly known as a "break the glass" function. This does not provide permanently increasing access rights for the healthcare service provider.	E	E	M	E	M	E	E	NA	E	NA	E	E	E	E	E	E	E	E	E	C	M	E	E
S-01	1.028	The "break the glass" function must be capable of requiring the healthcare service provider requesting access to blinded information to document and record the reason(s) for requesting access.		E	E	M	E	M	E	E	NA	E	NA	E	NA	E	E	E	E	E	E	M	C	M	E	P
S-02	2.001	The system shall authenticate the user before any access to Protected Resources (e.g. PHI) is allowed, including when not connected to a network e.g. mobile devices.		E	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E

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S-02	2.004	The system shall enforce a limit of consecutive invalid access attempts by a user. The system shall protect against further, possibly malicious, user authentication attempts.	Examples of protection against further authentication attempt include: Locking the account / node until released by a System Administrator, locking the account / node for a configurable time period, or delaying the next login prompt according to a flexible delay algorithm.	E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.005	The system shall provide an administrative function that resets passwords.		E	E	M	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.006	The system shall require the user to change the password after their next successful login when their login account has been reset by a System Administrator .		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.007	The system shall provide only limited feedback information to the user during login authentication.		E	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.008	The system shall support case-insensitive usernames that contain typeable alpha-numeric characters in support of ISO-646 / ECMA-6 (aka US ASCII).		M	E	E	E	E	E	E	E	E	NA	E	E	E	E	P	E	E	E	E	E	E	E	E

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S-02	2.009	The system shall allow an authenticated user to change their password consistent with password strength rules.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.01	The system shall support case-sensitive passwords that contain typeable alpha-numeric characters in support of ISO-646 / ECMA-6 (aka US ASCII).		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.011	The system shall not store passwords in plain text.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.012	The system shall prevent the reuse of passwords previously used within a specific (configurable) timeframe (i.e., within the last X days, etc. - e.g. "last 180 days"), or shall prevent the reuse of a certain (configurable) number of the most recently used passwords (e.g. "last 5 passwords").		E	E	E	E	E	P	E	E	E	NA	E	E	E	E	M	E	E	E	M	E	E	E	E
S-02	2.015	The system shall provide the ability to implement Chain of Trust agreements.		E	C	NA	E	E	E	NA	NA	NA	NA	E	NA	E	E	E	NA	E	M	M	C	E	E	P

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S-02	2.016	The system shall support, at a minimum, two-factor authentication in alignment with NIST 800-63 Level 3 Authentication.		E	NA	NA	E	M	E	E	E	E	NA	E	NA	M	3	E	E	C	M	M	E	E	E	E
S-02	2.017	The system shall not export passwords in plain text.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-02	2.018	The system shall not display passwords while being entered.		E	E	E	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-03	3.001	The system shall include documentation available to the customer that provides guidelines for configuration and use of the EHR System security controls necessary to support secure and reliable operation of the system, including but not limited to: creation, modification, and deactivation of user accounts, management of roles, reset of passwords, configuration of password constraints, and audit logs.		E	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	P	E	E	E	E

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S-04	4.001	The system shall support protection of confidentiality of all Protected Health Information (PHI) delivered over the Internet or other known open networks via encryption using triple-DES (3DES) or the Advanced Encryption Standard (AES) and an open protocol such as TLS, SSL, IPSec, XML encryptions, or S/MIME or their successors.		E	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	3	E	E	E	E	E	E	E
S-04	4.004	The system shall include the capability to encrypt the data communicated over the network via SSL (HTML over HTTPS) for systems that provide access to PHI through a web browser interface (i.e. HTML over HTTP) .	Note: Web browser interfaces are often used beyond the perimeter of the protected enterprise network	NA	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	3	E	E	E	E	E	E	E

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S-04	4.005	The system shall support protection of integrity of all Protected Health Information (PHI) delivered over the Internet or other known open networks via SHA1 hashing and an open protocol such as TLS, SSL, IPSec, XML digital signature, or S/MIME or their successors.		E	E	NA	E	E	E	E	E	E	NA	E	P	E	E	E	3	E	E	E	E	E	E	E
S-04	4.006	The system shall support ensuring the authenticity of remote nodes (mutual node authentication) when communicating Protected Health Information (PHI) over the Internet or other known open networks using an open protocol (e.g. TLS, SSL, IPSec, XML sig, S/MIME).		E	NA	NA	E	E	E	E	E	E	NA	E	P	3	E	E	3	E	E	E	E	E	E	E

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S-04	4.007	The system, when storing PHI on any physical media intended to be portable / removable (e.g. thumb-drives, CD-ROM, PDA), shall support use of a standards based encrypted format using triple-DES (3DES), and the Advanced Encryption Standard (AES).		E	NA	NA	NA	NA	P	NA	NA	NA	NA	E	NA	E	M	NA	3	E	NA	M	E	E	E	E
S-04	4.008	The system shall have security measures to protect data being transmitted via wireless networks, including data communications with portable devices.		E	E	P	E	E	E	E	E	E	NA	E	NA	E	E	E	3	E	E	E	E	E	E	E
S-04	4.009	The system shall provide the ability to obfuscate (intentionally make difficult to read) data.		M	E	NA	E	E	E	NA	E	NA	NA	E	NA	E	M	M	3	M	NA	M	C	E	E	P
S-04	4.013	The system shall provide the ability to link data entry by a user to another user per defined "Role Based" relationships.	For example: a student or trainee is not authorized to release data in a client's EHR, but may enter it. The supervisor or trainer must review and release the data. The supervisor or trainer's identifier must be stored with the released data.	M	E	NA	E	E	E	E	NA	E	NA	E	E	E	E	E	C	E	E	E	E	E	E	E
S-04	4.014	The system shall support the storage of any Protected Health Information (PHI) data on any associated mobile device(s) in an encrypted format.	Implies encryption is via triple-DES (3DES), the Advanced Encryption Standard (AES), or their successors. . Examples of mobile devices include: PDAs, smart phones, etc.	E	E	NA	NA	NA	E	NA	NA	NA	NA	E	NA	E	E	E	3	E	NA	M	NA	E	E	E

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S-04	4.015	The system, prior to a user login, shall display a warning notice (e.g. "The system should only be accessed by authorized users").		E	E	P	E	E	E	NA	E	E	NA	E	NA	E	M	M	E	E	E	E	C	E	E	E
S-04	4.016	The system shall be able to support time synchronization using NTP / SNTP, and use this synchronized time in all security records of time.		M	E	NA	E	E	E	E	E	E	NA	E	NA	M	E	E	E	E	NA	E	E	E	E	E
S-04	4.017	The system shall have the ability to format for export recorded time stamps using UTC based on ISO 8601. Example: "1994-11-05T08:15:30-05:00" corresponds to November 5, 1994, 8:15:30 am, US Eastern Standard Time.		E	E	NA	E	E	E	P	E	E	NA	E	E	3	E	E	E	E	E	E	E	E	E	E
S-05	5.001	The system shall support logging to a common audit engine using the schema and transports specified in the Audit Log specification of IHE (Integrated Healthcare Enterprise) , Audit Trails and Node Authentication (ATNA) Profile.	Examples of audit trails include: Versions of installed software, code sets, knowledge bases, backup and recovery resolutions, system date / time changes, archived data storage or restoration, and user EHR System access (internal or external).	M	E	NA	E	M	E	E	NA	P	NA	E	E	M	M	M	E	P	C	M	E	3	E	E

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S-05	5.004	The system shall store the identity of the user for every instance of: Data entry, Data modification, Exchange of data, Data deleted or inactivated, Report or Query requested or executed.		M	E	NA	E	M	E	E	E	E	NA	E	E	E	E	E	E	E	P	E	3	E	E	

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S-05	5.015	The system shall be able to detect security-relevant events that it mediates and generate audit records for them. At a minimum the events shall include: start / stop, user login / logout, session timeout, account lockout, client record created / viewed / updated / deleted, scheduling, query, order, node-authentication failure, signature created / validated, PHI export (e.g. print), PHI import, and security administration events. Note: The system is only responsible for auditing security events that it mediates. A mediated event is an event that the system has some active role in allowing or causing to happen or has opportunity to detect. The system is not expected to create audit logs entries for security events that it does not mediate.		M	E	NA	E	E	E	E	E	E	NA	E	NA	E	M	P	E	E	E	P	E	3	E	E

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S-05	5.016	The system shall record within each audit record the following information when it is available: (1) date and time of the event; (2) the component of the system (e.g. software component, hardware component) where the event occurred; (3) type of event (including: data description and client identifier when relevant); (4) subject identity (e.g. user identity); and (5) the outcome (success or failure) of the event.		M	E	NA	E	E	E	E	E	E	NA	E	E	M	E	P	E	E	E	E	E	3	E	E
S-05	5.017	The system shall provide authorized System Administrators with the capability to review all audit information from the audit records.	Examples of audit records review include: 1) Reports based on ranges of system date and time that audit records were collected. 2) Logs exported into text format in such a manner as to allow correlation based on time (e.g. UTC synchronization).	M	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	3	E	E

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S-06	6.002	The system restore functionality shall result in a fully operational and secure state. This state shall include the restoration of the application data, security credentials, and log / audit files to their previous state.		E	E	E	E	E	E	E	E	E	NA	E	NA	E	E	E	3	E	E	E	E	E	E	E
S-06	6.003	The system shall have ability to run a backup concurrently with the operation of the application, if the system claims to be available 24x7 .		E	E	NA	E	E	E	E	E	E	NA	E	C	E	E	E	3	E	E	E	E	E	E	E
S-06	6.004	The system's data and program files shall be capable of being backed up by common off the shelf (COTS) backup tools.		E	E	NA	E	E	E	E	NA	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E

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S-07	7.001	The system shall include documentation to the user stating whether or not there are known issues or conflicts with security services in at least the following service areas: antivirus, intrusion detection, malware eradication, host-based firewall and the resolution of that conflict (e.g. most systems should note that full virus scanning should be done outside of peak usage times and should exclude the databases.).		E	E	NA	E	E	E	E	NA	P	NA	E	NA	3	E	E	E	E	E	P	E	E	E	E
S-07	7.002	The system shall include documentation that covers the expected physical environment necessary for proper secure and reliable operation of the system including: electrical, HVAC, sterilization, and work area, if the system includes hardware.		E	NA	NA	NA	NA	E	E	E	E	NA	E	NA	E	E	E	NA	E	E	M	E	E	E	E

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S-07	7.003	The system shall include documentation that itemizes the services and network protocols / ports that are necessary for proper operation and servicing of the system, including justification of the need for that service and protocol.	Examples of services include: PHP; Web services; etc. Examples of Network protocols / ports include: HL7, HTTP, FTP; etc. This information may be used by the healthcare facility to configure their network defenses (firewalls and routers).	E	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
S-07	7.004	The system shall include documentation that describes the steps needed to confirm that the system installation was completed and that the system is operational.		E	E	NA	E	E	E	E	E	E	NA	E	E	E	NA	E	E	E	E	M	E	E	E	E
S-07	7.005	The system shall include documentation that describes the patch (hot-fix) handling process the vendor will use for the EHR System, operating system and underlying tools (e.g. a specific web site for notification of new patches, an approved patch list, special instructions for installation, and post-installation test).		E	E	NA	E	E	E	E	NA	P	NA	E	E	E	E	E	E	E	E	M	E	E	E	E

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S-07	7.006	The system shall include documentation that explains system error or performance messages to users and administrators, with the actions required.		M	E	NA	E	E	E	E	E	NA	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
S-07	7.007	The system shall include documentation of product capacities and the baseline representative configurations assumed for these capacities.	Examples of product capacities include: Number of users; Number of transactions per second; Number of records; Network load; Etc. Examples of baseline representative configurations assumed for these capacities include: Number or type of processors; Server / workstation configuration; Network capacity; Etc.	E	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	M	NA	E	E	E
S-07	7.008	The system shall include documented procedures for product installation, start-up and / or connection.		E	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	M	E	E	E	E
S-07	7.009	The system shall include documentation of the minimal privileges necessary for each service and protocol necessary to provide EHR functionality and / or serviceability.		E	E	NA	E	E	E	E	E	E	NA	E	NA	E	E	E	E	E	E	M	E	E	E	E

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S-08	8.001	The software used to install and update the system, independent of the mode or method of conveyance, shall be certified free of malevolent software (“malware”). Vendor may self-certify compliance with this standard through procedures that make use of commercial malware scanning software.		E	E	NA	E	E	E	E	E	E	NA	E	E	E	E	E	E	E	E	E	E	E	E	E
S-08	8.002	The system shall support key system Performance Metrics.	Example: System access and availability for all authorized users; System Response times.	C	E	NA	E	E	E	E	E	E	NA	E	NA	E	E	E	E	E	E	M	E	E	E	E
S-08	8.006	The system shall be configurable to prevent corruption or loss of data already accepted into the system in the event of a system failure (e.g. integrating with a UPS, etc.).		E	E	NA	E	E	E	E	E	E	NA	E	NA	E	E	E	E	E	E	E	E	E	E	E